

CIC Agent

Ground to Cloud Integration with End-to-end Visibility and Control in the Cloud

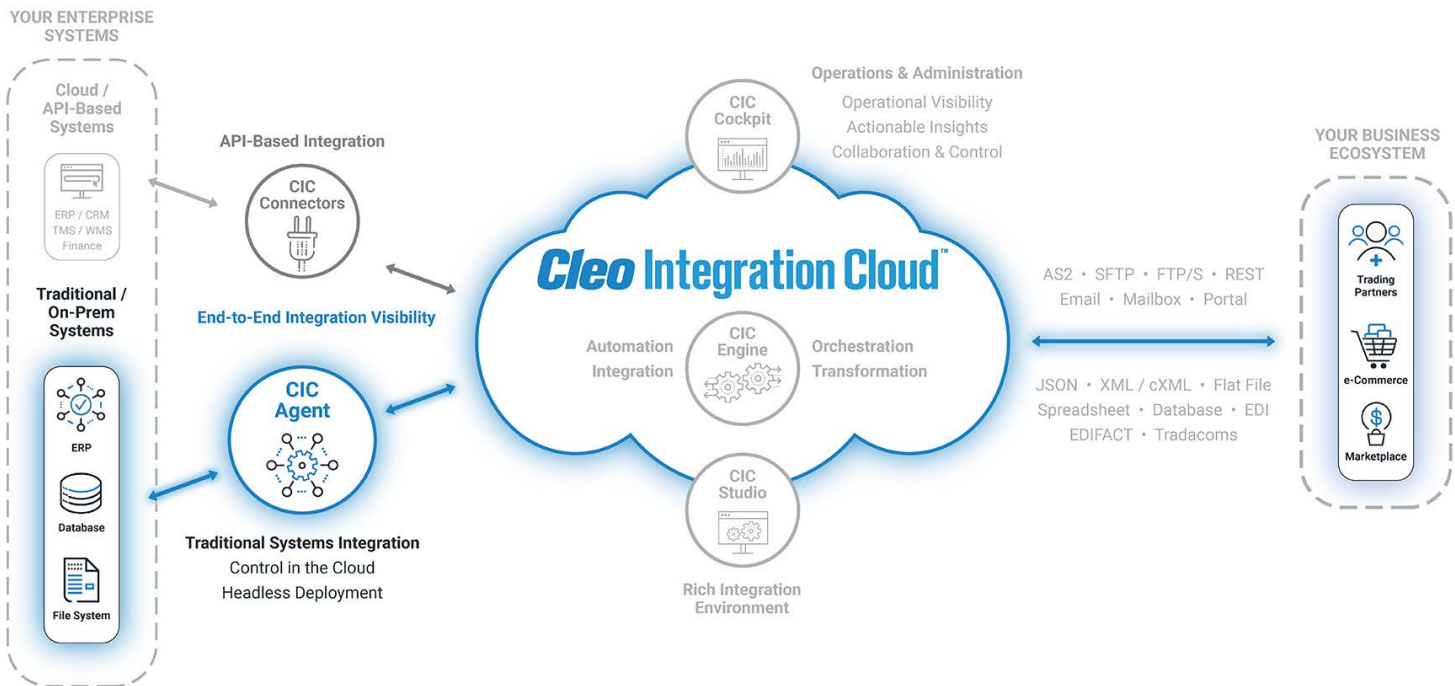
To stay competitive in the dynamic business environment and extend the life of existing infrastructure, companies rely on seamless business operations. Most mission-critical processes rely on integrations between your internal systems, your network of trading partners and API-based SaaS applications.

The inability to seamlessly integrate dataflows from your business ecosystem to your enterprise systems leads to visibility gaps and often requires manual touch points.

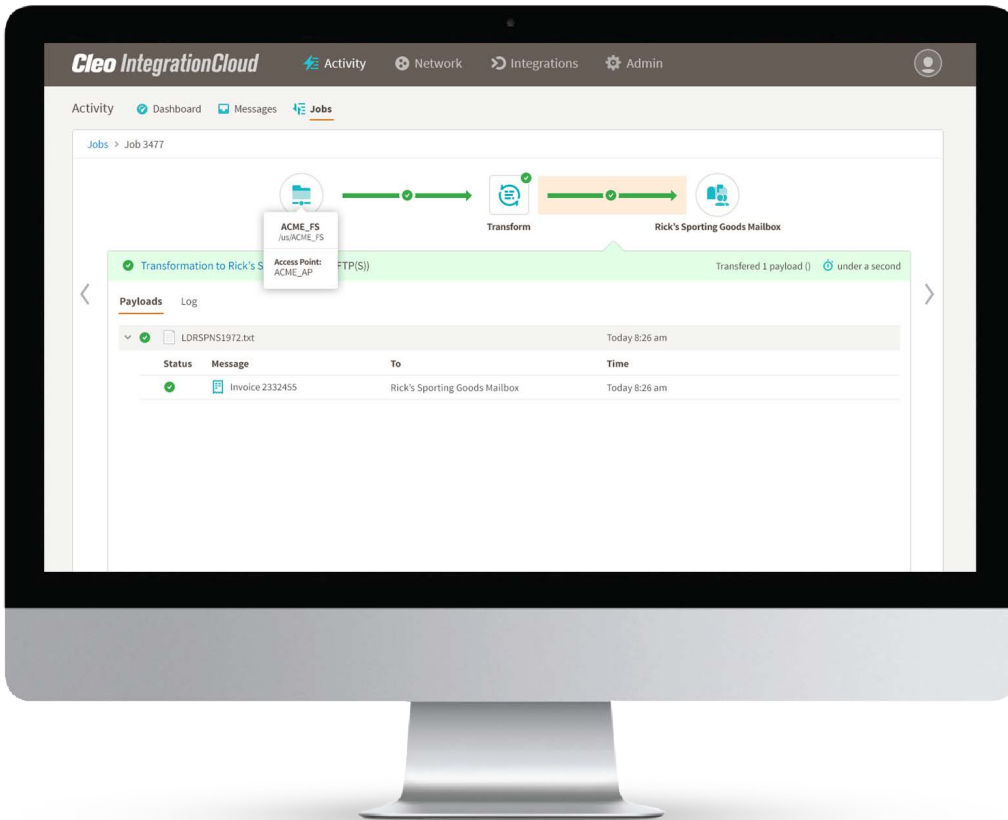
Cleo Integration Cloud (CIC) bridges the visibility gap and extends the power of enterprises to control data flowing to and from the cloud with CIC Agent. CIC Agent, a lightweight and headless extension of Cleo Integration Cloud, delivers hybrid integration between your ecosystem of customers, suppliers and cloud applications to the enterprise systems at the core of revenue-driving business processes like order-to-cash, procure-to-pay and load tender-to-invoice.

With CIC Agent, Cleo customers can easily

1. Light up end-to-end business process visibility
2. Overcome the hybrid integration challenge
3. Enable seamless dataflows from ground-to-cloud and cloud-to-ground



Securely connect and integrate to traditional on-premise systems including non-API-based applications, file systems, cloud storage and databases, while providing configuration and control in Cleo Integration Cloud.



CIC Agent allows you to easily design, build and maintain hybrid integration flows between your ecosystem of cloud applications and trading partners to the internal systems that run the business.

BENEFITS

1. Stay competitive and enable cloud-first / cloud-only imperatives

Modernize key processes by moving workloads to the cloud and supporting hybrid integration workflows

2. Power data-driven business intelligence

Eliminate gaps in your operational intelligence with end-to-end business process and integration visibility from traditional systems to cloud applications and trading partners

3. Breathe new life into on-premise systems

Enhance the value of traditional infrastructure investments and support the on-premise systems that remain mission-critical to your business

4. Protect SLAs and meet KPIs

Accelerate response times and exception management outcomes by rapidly identifying and addressing integration and business process errors

5. Support elevated customer demand

Streamline integrations on existing systems with greater data access, improved transparency, and accelerated outcomes that lead to CX improvement

KEY FEATURES

End-to-end process visibility

- Centralize visibility for the lifecycle of your integrations
- Tie together the steps of a complete integration
- Access logs, payload, and status

Advanced security

- Cryptographically bind to Cleo Integration Cloud
- Secure connectivity through SSL handshake and x509 certificate exchange
- No inbound port required to minimize constraints

Headless deployment

- Download and install CIC Agent script
- Configure data flow paths and schedule operations in CIC
- No VPN access following install

Complete control in the cloud

- Complete control over data flowing to and from the CIC Agent
- Configure, update, and manage through a central CIC UI
- Remotely deploy CIC Agent upgrades and maintain data flows

Integrate where APIs do not exist

- Traditional systems such as purpose-built applications
- Network Files System (NFS) and Server Message Block (SMB), local file system, mounted file system, or access to Windows shares via UNC path
- Database (JDBC driver enabled systems), including DB2, MySQL, Oracle 12c, PostgreSQL, Microsoft SQL Server

Recognized “Leader” in iPaaS and EDI categories on G2 Crowd



About Cleo Integration Cloud

Cleo Integration Cloud (CIC) is a cloud-based integration platform, purpose-built to design, build, operate and optimize critical ecosystem integration processes. The CIC platform brings end-to-end integration visibility across EDI, non-EDI, and API integrations that gives technical and business users the confidence to rapidly onboard trading partners, enable integration between applications, and accelerate revenue-generating business processes. On the platform, businesses have the choice of self-service, managed services, or a blended approach – ensuring complete flexibility and control over their integration strategy.