

## **AVAYA UPGRADE CONFIG INFO**

The following are some guidelines to follow when upgrading from an older Avaya IR system (eg. IR 1.x, 2.x, 3.x) to an Avaya IR 4.0 system. This upgrade requires a complete re-installation of the latest Cleo TN3270 or SNA Host Interface Software, Version 4.6. **Before starting this upgrade make sure you have the updated Cleo Software. If you do not have the most current version of the Cleo software, please contact Cleo Sales at 1-800-233-2536, 1-818-654-8110, or [salesmen@cleo.com](mailto:salesmen@cleo.com).**

Since upgrading to a new Avaya IR 4.0 system will require a new installation of the Cleo Host Interface software, Cleo recommends that Current Cleo Host Configuration information be gathered from each current Avaya IR system that will be moving to Avaya IR 4.0.

It is CRITICAL to gather this configuration information BEFORE the upgrade to a new Avaya IR4.0 is STARTED!

After the Cleo V4.6 TN3270 Host Interface Software is installed, on the new system, it will be necessary to run the "tnconfig" command. Information from the current systems will provide the information for the parameters needed to run "tnconfig".

After you install the new Cleo release you will need to rerun the "tnconfig" command, and if there are any changes that were made to the 3270 Host DIP configuration file (/vs/etc/default/agdip3270) those would have to be done as well.

The Cleo Quick Start guide for V4.6(Quickstart\_Avaya\_IR\_TN3270\_from\_CPIO.pdf), is available on the Cleo Website. In the Quick Start guide there is information about saving old configuration information in Appendix F. on page 37.

### Appendix F. Saving Configuration Information

If you have any questions about Appendix F, please let supporten@cleo.com know. Also, you could send supporten@cleo.com the following files from the current Avaya IR system, and Cleo could review them to help determine how you would run the "tnconfig" command after installing a new Cleo Host Interface Software version and any other changes that would be necessary. If you want to send supporten@cleo.com the files, please send them in a ZIP file

```
/vs/etc/default/agdip3270
/etc/hosts
/etc/resolv.conf
/vs/data/hostsvc
/vs/bin/util/tnstart
/etc/opt/tn3270/tn3270-1a.txt
```

Optionally you may see other files in /etc/opt/tn3270. Please send those files as well. For example

```
/etc/opt/tn3270/tn3270-1b.txt
```

or, For example, if there is more than 1 host connection

```
/etc/opt/tn3270/tn3270-2a.txt  
/etc/opt/tn3270/tn3270-2b.txt  
/etc/opt/tn3270/tn3270-3a.txt  
/etc/opt/tn3270/tn3270-3b.txt
```

So basically please send any files in /etc/opt/tn3270 that start with

```
tn3270-
```

and then have a numeric, followed by a or b and end in

```
.txt
```

Also, please run the following commands on the current Avaya IR and then send supporten@cleo.com the /tmp/outx files as part of a zip file

```
pkginfo | grep cleo >/tmp/out1  
hstatus all > /tmp/out2  
/opt/tn3270/bin/tnprtlicense >/tmp/out3  
/opt/tn3270/bin/cleoserial -r >/tmp/out4  
ls -l /vs/trans >/tmp/out5  
uname -n >/tmp/out6
```