



Administrator Training

Stroom Administrator Training is a requirement of all Stroom sales and is provided either as a remote session via webinar or onsite at the customer location depending on the installation. Your Stroom Admin Training session is provided to your IT staff as the final step in the installation of your system. It is tailored as much as possible to your needs based on the Stroom package you have purchased. Training materials are provided to attendees for future reference.

Training Topics

The Stroom Admin Training includes a series of topics relating to the monitoring and administering of the Stroom system that are technical in nature. Topics include any or all of the following:

- Stroom Center System Overview** – High level overview of Stroom processes
- Installed Workflows** – Explanation of workflows currently installed
- Processes and Troubleshooting** – Detailed look at the Stroom processes and troubleshooting guidelines
- Demonstration of Product Purchased – to include any or all of the following:**
 - Stroom Alert**
 - Stroom Desktop Faxing**
 - Multifunction Device Integration**
 - StroomPrint**
- Stroom Support Contact Information**
- Question & Answer Session**